

PROGRAMMADI LINGUA INGLESE

Classe 4BT a.s. 2019– 2020

Docente Curcio Civita

Testi in adozione: Susan Burns, Anna Maria Rosco- Go travelling! Tourism in the digital age- Valmartina

Grammar revision: Present simple/continuous (affirmative, negative, interrogative) Past simple/continuous(affirmative, negative, interrogative) Present perfect simple/continuous (affirmative, negative, interrogative).

From Go travelling!- Grammar:

- The present passive
- The imperative form
- Reported speech
- Comparatives and superlatives (DAD)

Tourism:

Module 1-Unit 1: Tourism and tourists: an outline of the tourism industry, what is a tourist? From travellers to tourists,The rise of tourism, Sustainable development in tourism

Key words: Trip, travel, journey, stay.

Unit 2: Selling holidays- Tour operators, travel agencies, Computers and tourism, The layout of formal letters

Module 2- Unit 1 Communication in tourism-Different types of communications, Making good impression, Speaking to clients, Telephone etiquette

Unit 2: Written communication and signs, Emails, Faxes,Writing a message, Communicating through written signs, diagrams and pictures.

Letter of Enquiry : useful phrases to explain how you learnt about your correspondent, state the reason for writing, introduce yourself, state your specific needs, request further information, thank in advance and ask for a reply.

Module 3 (DAD)- Getting around Unit 1 Flying, the time around the world, scheduled flights and charter flights, Low-cost flights, getting the best deal, airports, departure, arrival,

Unit 2 : Water transport, ferries and water buses, cruises, inland waterways. On the road, travelling by coach, rail travel in Europe, at the railway station

- Letter of reply: useful phrases to thank for the enquiry, tell the customer if you have the service required, give information about your company, encourage the customer to do business with you and enclose materials, offer suitable alternatives, refer to someone else, encourage a reply for further enquiries
Reading and organising itineraries

Nettuno, li 08/06/2020

La docente Curcio Civita